

TSE:3738

# Consolidated Interim Financial Results for FY ending March 2014

November, 2013







#### Disclaimer

\* This material contains statements about the future performance of T-Gaia, which are based on management's assumptions and beliefs taking information currently available into consideration. Therefore, please be advised that T-Gaia's actual results could differ materially from those described in these forward-looking statements as a result of numerous factors, including general economic conditions in T-Gaia's principal markets as well as other factors detailed from time to time.

# Outline of Interim Financial Results for FY ending March 2014

## **Key Points of Interim Financial Results**

Net Sales: 333.3 billion yen (YoY 95.4%)

Operating Income: 6.13 billion yen (YoY 113.1%)

- <Main factors for decreased net sales>
  - Shortage of supply for popular mobile/smart- phones
  - Decrease of sales volume due to streamlined sales channel
- <Main factors for increased operating income>
  - Strengthening of sales for products & services related to smart-phones
  - Effect from optimization of sales channel, which we have conducted from the previous fiscal year
  - Promotion of structural reorganization such as improvement of operational efficiency

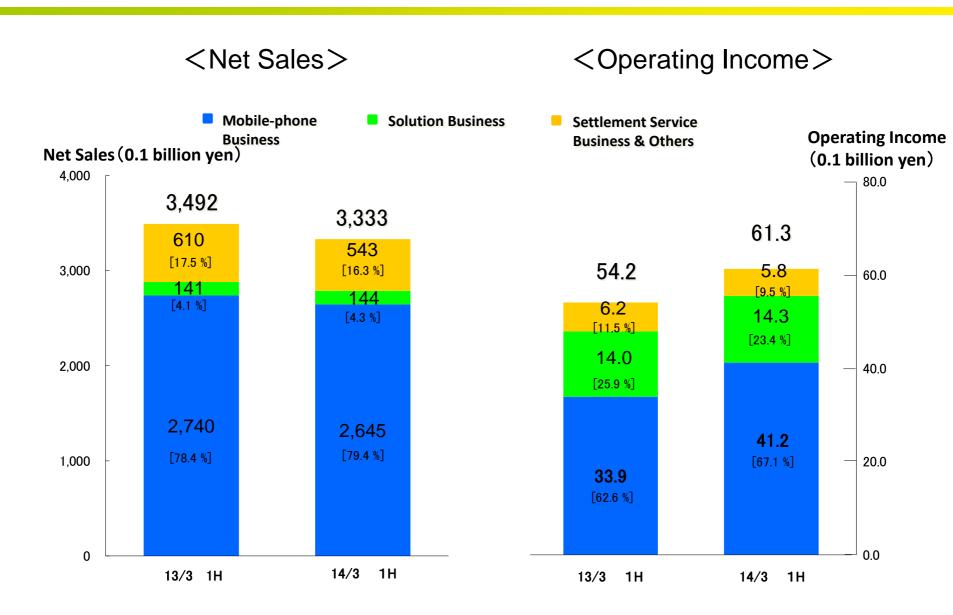
## Summary of Interim Financial Results

(Unit:0.1 billion yen)	13/3 1H Results	14/3 1H Results	Increase or Decrease	YoY Change
Net Sales	3,492.5	3,333.3	<b>▲</b> 159.2	95.4%
Gross Margin	329.7	307.6	<b>▲</b> 22.1	93.3%
(to Net Sales)	9.4%	9.2%	_	-
SGA Expenses	275.4	246.2	<b>▲</b> 29.2	89.4%
Operating Income	54.2	61.3	7.1	113.1%
(to Net Sales)	1.6%	1.8%	-	_
Ordinary Income	53.6	61.1	7.5	114.0%
(to Net Sales)	1.5%	1.8%	_	-
Net Income	29.8	34.0	4.1	114.0%
(to Net Sales)	0.9%	1.0%	-	_

## Interim Financial Results & Achievement Ratio

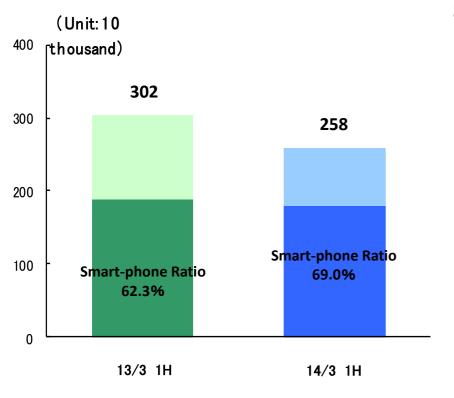
(Unit:0.1 billion yen)	14/3 1H Results	14/3 1H Forecasts	1H Achievement Ratio	14/3 Full-year Forecasts	Full-year Achievement Ratio
Net Sales	3,333.3	3,400.0	98.0%	7,250.0	46.0%
Gross Margin	307.6	326.0	94.4%	676.0	45.5%
(to Net Sales)	9.2%	9.6%	_	9.3%	-
SGA Expense	246.2	260.0	94.7%	535.0	46.0%
Operating Income	61.3	65.0	94.5%	141.0	43.5%
(to Net Sales)	1.8%	1.9%	_	1.9%	-
Ordinary Income	61.1	63.0	97.1%	138.0	44.3%
(to Net Sales)	1.8%	1.9%	_	1.9%	-
Net Income	34.0	35.0	97.3%	77.5	43.9%
(to Net Sales)	1.0%	1.0%	_	1.1%	-

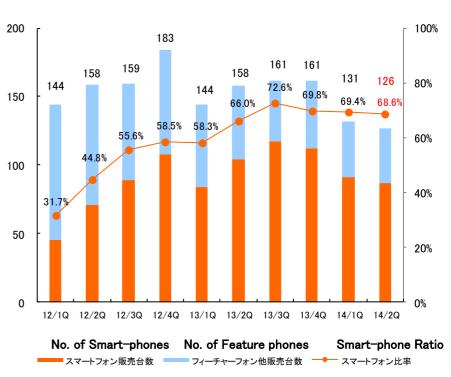
## Interim Financial Results by Business Segment



## Total No. of Mobile-phones Sold Company-wide

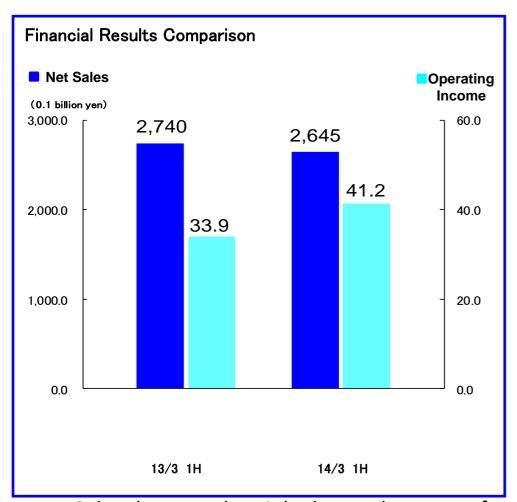
<Total No. of Mobile-phones, etc. Sold in 1H> Telecom Carriers Sold Company-wide&

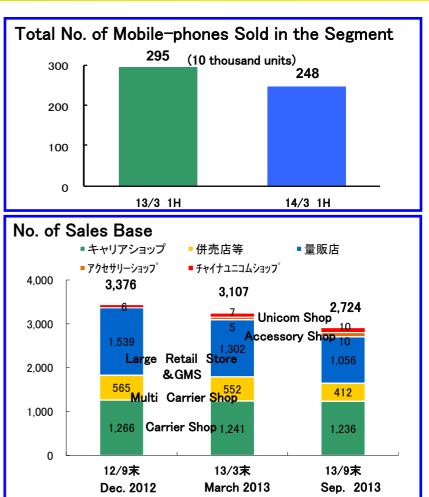




- Sales volume decreased due to shortage of supply for popular models and optimization of Sales Channel
- •Smart-phone Ratio has risen from over 60% in 1H of the previous fiscal year to approx. 70%.

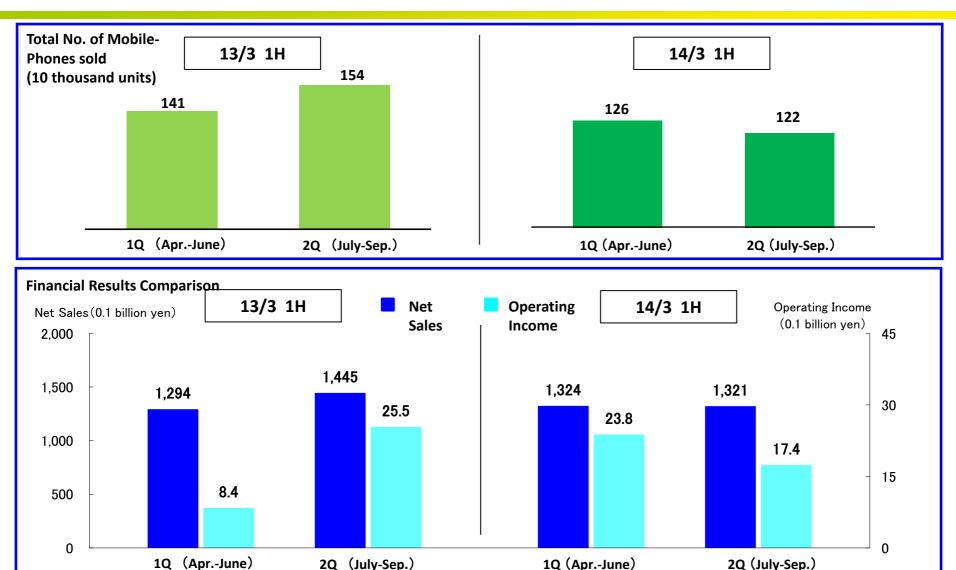
## Mobile-phone Business





- Net Sales decreased mainly due to decrease of total No. of mobile-phones sold in the segment
- •Operating income increased because of optimization of sales channel & promotion of company wide structural reorganization such as improvement of cost efficiency in addition to increase of sales for products & services related to smart-phones
- Relocated & renovated carrier shops responding to customers' demand for smart-phones

## Mobile-phone Business on Quarterly basis



Market trend in 1H changed due to shift of summer selling season from 2Q to 1Q
 ⇒1Q exceeded 2Q with regards to both sales volume & financial results

#### Mobile-phone Business:

#### Accessory Shop Development with the brand name of Smart Labo



Opened "Smart Labo Aeon Mall Natori" on Sep. 13



 Operating nine accessory shops incl. the online shop as of the end of Sep. 2013

<Smart Labo Shop List>

- Hiroshima Hondori (Hiroshima)
   Chiba PARCO (Chiba)
- Matsumoto PARCO (Nagano)
   Aeon Mall Natori (Miyagi)
- Yume Town Mitoyo (Kagawa)Aeon Lake Town (Saitama)
- Shinsaibashi (Osaka)
- LoveLa2 (Niigata)
- Okaido Central (Ehime)
- Rakuten Ichiba (Online shop)

Opened "Smart Labo Aeon Lake Town" on Sep. 19









#### Mobile-phone Business:

#### Accessory Shop Development with the brand name of AppBank Store

## **MAPPBANK STORE**



August 2, 2013, opened <u>one of the largest</u>
 <u>accessory shops</u> for iPhones in Japan
 in cooperation with AppBank (Store) Co., Ltd.

< Outline of AppBank Store Shinjuku>

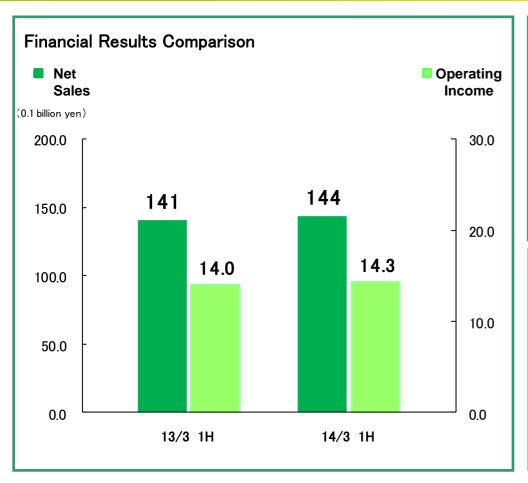
Address: HUMAX Pavillion Shinjuku East 3-28-10,

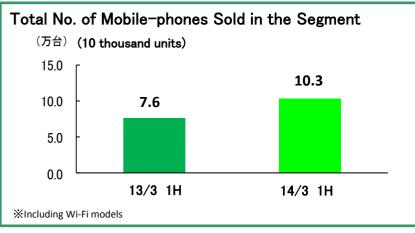
Shinjuku, Shinjuku-ku, Tokyo

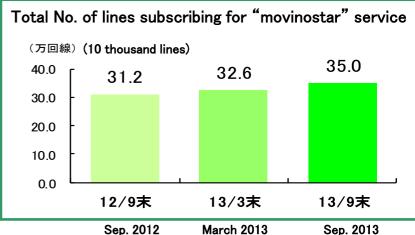
Operating Hours: 11:00 - 21:00



#### **Solution Business**

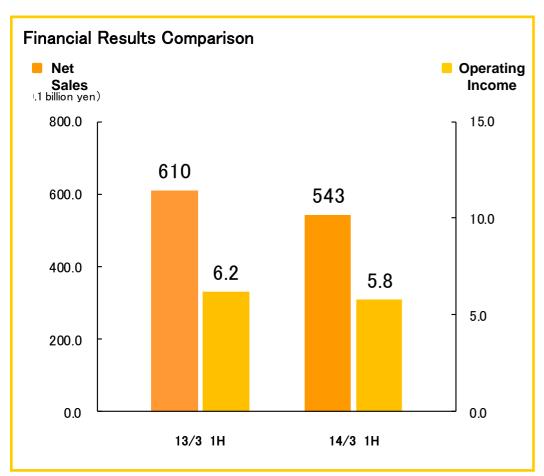


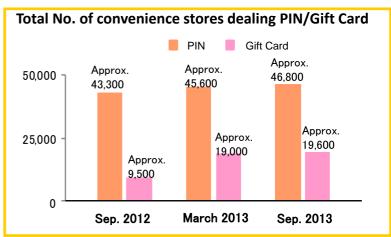




• Increase of sales volume of mobile-phones for corporate clients and subscription for various solution service such as kitting & Mobile Device Mgmt. contributed to growth of both net sales & operating income.

#### Settlement Service & Other Business incl. Overseas Business







- Operating income decreased mainly due to sluggish sales for e-money related products using PIN system
- Sep. 2013, opened the eleventh China Unicom shop in Shanghai

## Corporate Policy for FY ending March 2014

"Realization of Smart-phone World" through

"Strengthening of Hand-on Approach"

## Strengthening of Hand-on Approach

**Further improvement of Customer Satisfaction** 

Promotion of business restructuring with Hands-on Approach



## For providing better Smart-phone life with customers

Close cooperation with telecom carriers

Provision of settlement function

- Maximization of synergy effect among TG Group
- Globalization of service

Share information/ know-how with our agents as business partners

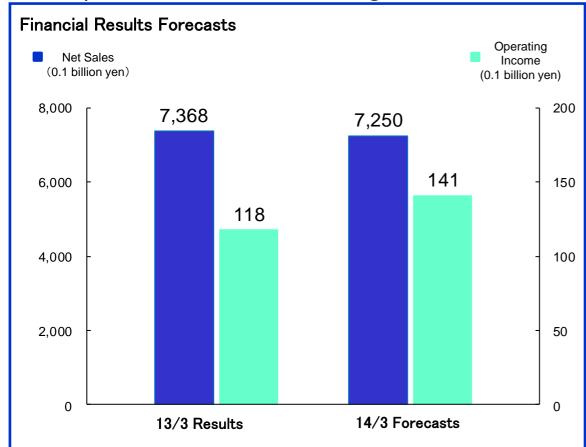
Provision of solution service

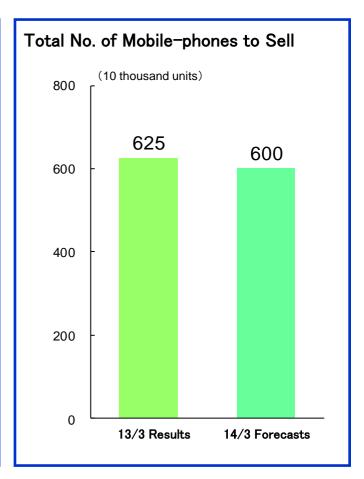
Strengthening of proposal for products related to smart-phones

## Forecasts for FY ending March 2014

## Consolidated Forecasts for All TG Group

Full-year forecasts for FY ending March 2014>





#### <Action Plan in 2H> Strengthening of Hand-on Approach

- Increase the supervisors in "TG Academy" & Strengthening staff training here & abroad
  - Promotion of Work-Life Balance & structural reorganization incl. cost efficiency improvement
- Strengthening of legal compliance

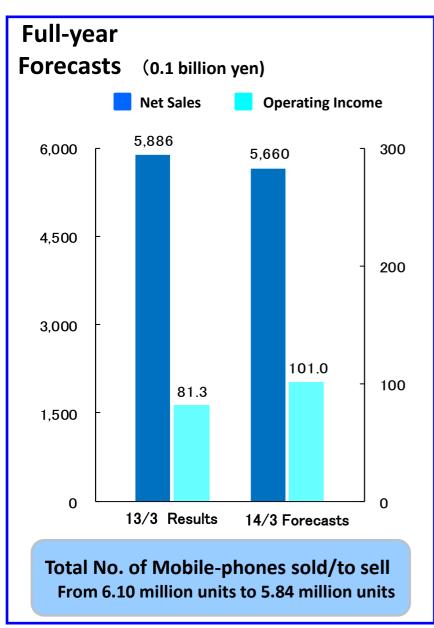
## Consolidated Forecasts for FY ending March 2014

(Unit : 0.1 billion yen)	13/3 Full-year Results	14/3 Full-year Forecasts	Change of Amount	Year-on-Year basis (%)
Net Sales	7,368.5	7,250.0	<b>▲</b> 118.5	98.4%
Grosss Margin	666.8	676.0	9.2	101.4%
SGA Expenses	548.7	535.0	<b>▲</b> 13.7	97.5%
Operating Income	118.0	141.0	23.0	119.4%
Orginary Income	116.9	138.0	21.1	118.0%
Net Income	65.8	77.5	11.7	117.7%
Net Income/Share (yen) [ * ]	82.77	98.15	15.38	118.6%
Dividend /Share (yen) [*]	35.00	35.00	0.00	100.0%
Dividend Payout Ratio (%)	42.3%	35.7%	-	-

### Consolidated Forecasts for FY ending March 2014 by Segment

		2013/3 Results	2014/3 Forecasts	
(Unit:0.1 billion yen)		Amount	Amount	YoY basis (%)
Mobile-phone Business	Net Sales	5,886.7	5,660.0	96.1%
	Operating Income	81.3	101.0	124.2%
Solution Business	Net Sales	270.4	260.0	96.2%
	Operating Income	25.6	28.5	111.3%
Settlement Service Business & Others	Net Sales	1,211.3	1,330.0	109.8%
	Operating Income	11.0	11.5	104.5%
Total	Net Sales	7,368.5	7,250.0	98.4%
	Operating Income	118.0	141.0	119.4%

#### Mobile-phone Business: Full-year Forecasts & Action Plan in 2H



In order to "Realize the Smart-phone World" Provide affluent Smart-phone Life to customers

- Proposal of not only mobile terminals but also related products & services responding to customers' needs
- Expansion of trial corner & space for accessory by relocation & renovation of carrier shops
- Strengthening of education & training for sales staff to improve Customer Satisfaction

#### <u>Promote sales for Smart-phone related product s</u>

 In addition to carrier shops, promote development of shops specialized in smart-phone accessory

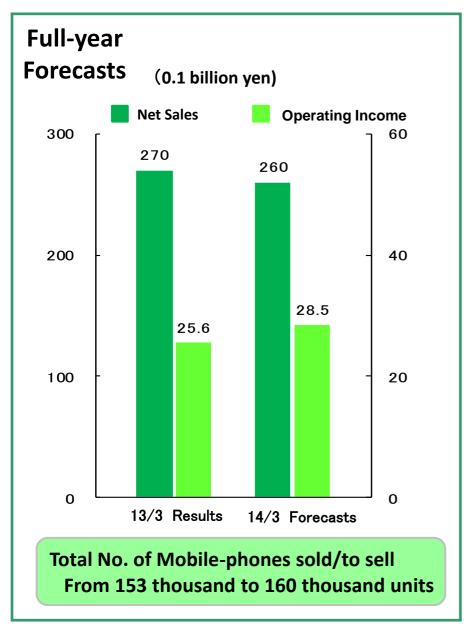
Support Smart-phone Life for customers through diversified sales channel incl. e-Commerce



※AppBank Store ® is registered trademark of AppBank (Store) Co., Ltd.



#### Solution Business: Full-year Forecasts & Action Plan in 2H

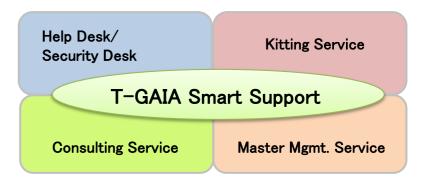


#### Sales & Marketing for Corporate Clients

- Promotion of introduction of smart-phones/ tablets for corporate clients
- Retention of corporate lines utilizing "movinostar"



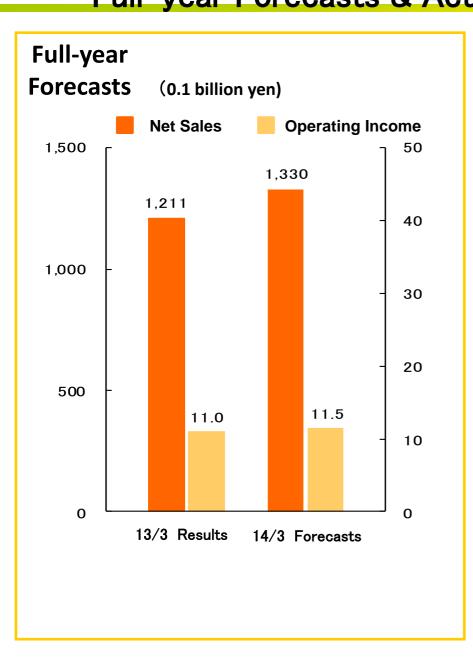
Provision of customer-friendly solution service such as "TG Smart Support" service



#### Fixed-line Business

- Improvement of sales efficiency
- Strengthening of related products
- Provision of service in response to change of business environment

## Settlement Service Business & Others: Full-year Forecasts & Action Plan in 2H



#### **Settlement Service Business**

Diversification of products both in PIN & Gift
 Card business and increase of customer recognition

#### Overseas Business in China

- <Mobile-phone distribution for consumers >
- Improvement of quality of operations by providing Japanese-style quality service
- Increase both Customer Satisfaction &
   Recognition through multi-shop strategy
- Sales & marketing for corporate clients
- Provision of mobile solution service & support
   for Japanese -affiliated companies

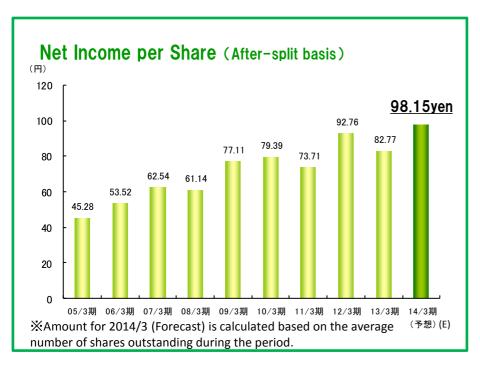


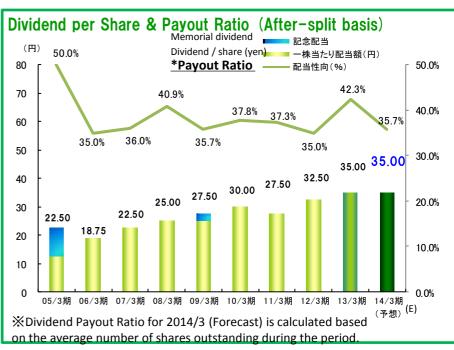
Opened Twelfth China Unicom Shop in November 2013

## Return to Shareholders: Dividend Policy

#### [ Basic Dividend Policy]

Targeting and maintaining <u>Dividend Payout Ratio over 30% Level</u>





#### [ Year-end Dividend per Share for FY ending March 2014 (Forecast ) ]

35 yen/share (Interim dividend: 17.5 yen / Year-end dividend: 17.5 yen)

⇒ Same level as the annual dividend in the FY ended March 2013